



## POLICIES

### Payment

First time guests are requested to submit payment at time of check-in. We accept Visa, MasterCard, Discover and cash. For established guests we will gladly accept personal checks. A major credit card is required to secure all reservations.

### Vaccinations

Proof of current Rabies, DHLPP and Bordatella vaccinations are required to be presented at least ten days prior to boarding.

### Personal Belongings

We appreciate that you may wish to leave some personal belongings as a comfort to your pet. These items will only be accepted on the condition that they do not need to be returned to you at the end of your pet's stay.

### Reservations

We encourage making your reservations as early as possible. We suggest four months in advance for the following holiday periods:

- Easter Weekend
- Memorial Day through Labor Day
- Thanksgiving Week
- Christmas & New Years Weeks

NOTE: A credit card deposit equal to three days accommodations is required to secure reservations during holiday periods.

### Cancellations

We require seven days advance notice for reservation cancellations. Cancellations with less than seven days notice will be subject to a charge equal to three days of accommodations. Holiday credit card deposits are non-refundable with less than seven days notice of cancellation.

Prices and policies subject to change without notice.

To ensure the exceptional care that our clients have come to expect at Roxdane, we provide:

- A uniquely dedicated staff.
- Quality customer service.
- A strong focus on quality and not quantity.
- The opportunity to communicate directly with the people who oversee the care of your pet.
- A fabulous reputation that we've been earning since 1965.

**We would like to take this opportunity to thank you for your continued patronage. We truly appreciate and value your loyalty and the wonderful recommendations made to family and friends. It is your continued interest in seeking quality pet care that inspires us on a daily basis.**

### Office Hours

#### Monday

7:30 AM – Noon & 1:00 PM – 5:30 PM

#### Tuesday

9:00 AM – Noon & 1:00 PM – 5:00 PM

#### Wednesday

9:00 AM – Noon & 1:00 PM – 5:00 PM

#### Thursday

9:00 AM – Noon & 1:00 PM – 5:00 PM

#### Friday

7:30 AM – Noon & 1:00 PM – 5:30 PM

#### Saturday

10:00 AM – 2:00 PM

We are closed Sundays and Major Holidays

AFTER HOURS APPOINTMENTS CAN BE SCHEDULED DURING THE FOLLOWING TIMES:

MON – FRI 7:00 AM – 7:00 PM

SATURDAY 8:00 AM – 7:00 PM

SUNDAY 9:00 AM – 5:00 PM

THESE APPOINTMENTS WILL INCUR A \$50 CHARGE

DAY OF ADMISSION IS AT FULL CHARGE

DAY OF DISCHARGE IS AT FULL CHARGE IF PICK UP IS AFTER 12:00 NOON



## ROXDANE KENNELS

PROFESSIONAL BOARDING AND GROOMING SERVICES

75 Stirling Road, Warren, NJ 07059  
Ph. 908-755-0227 Fax 908-755-9850

[www.roxdanekennels.com](http://www.roxdanekennels.com)

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## CANINE GUEST SERVICES



## ROXDANE KENNELS

PROFESSIONAL BOARDING AND GROOMING SERVICES

Your pet's home away from home.

75 Stirling Road, Warren, NJ 07059

**908-755-0227**

Owned and operated by the Cooke Family since 1965, Roxdane Kennels is one of the area's first boarding kennels. We are one of the few remaining facilities where your dog gets to enjoy spending time outside everyday during their stay.

## BOARDING ACCOMMODATIONS

All of our canine guests stay in individual spacious indoor/outdoor runs. The indoor area has radiant heat, air-conditioning and skylights for natural lighting. The outdoor areas are covered to provide shade and protection from inclement weather.

### Runs are available in two sizes:

Standard Run 3' x 6' indoor and 3' x 14' outdoor  
**\$28** per day

Double Run 6' x 6' indoor and 6' x 14' outdoor  
**\$38** per day

Additional pet in either run \$21 per day

### Feeding

We provide Iams Minichunks Adult dry dog food or you may bring your pet's regular food from home. Foods requiring special handling (ie. freezer storage, heating, etc) are subject to a handling fee of \$1 per day.

### Bedding

We offer two options:

Petcot brand elevated dog beds provide optimal comfort and support for your dog.

**\$1/day**

Double sided imitation sheepskin beds.

**\$3/day**

### Special Needs

Occasionally a dog will need to be boarded while undergoing medical treatment. While we generally feel it is in the dog's best interest to stay with their veterinarian, limited conditions may be accommodated on a case by case basis at an additional daily charge. Please discuss with our staff ANY conditions your dog may have prior to boarding.

We understand that some dogs have behavioral issues and require special handling. We have staff that is experienced in handling dogs with difficult temperaments and we are willing to customize a care program based on your individual dog's issues and needs. Additional charges apply.

### Geriatric Care

Starting at **\$56** per day

### Daycare

**\$12** per day & additional services as requested

## Professional All Breed Pet Grooming

Over 20 Years Experience

Price quoted upon request

### Bathing

Price based on size and coat

### Light Brushing

**\$5** short coat, **\$8 – \$15** long or thick coat

### Nail Trimming starting at \$14

### Ear Cleaning \$5

### Activities & Special Treats

Romp & Play **\$8.50**

second pet playing together **\$4.25**

Kong Time **\$4**

Walks **\$5**

Frosty Paws **\$4**

All natural bedtime treat **\$3**

Holiday Meals **\$10**

Birthday Parties **\$35**

### Medication

Charges are per administration

Oral **\$2** first medication **\$1** per additional

Topical **\$3 \$1** per additional

Ear cleaning **\$5** per cleaning

Injections **\$10**

Subcutaneous fluids **\$20**

### After Hours Check-in or Check-out

**\$50**

Holidays **\$75**

### Transportation

Starting at **\$40** one-way, to or from home

### Obedience Training/

### Behavioral Counseling

Information and pricing provided upon request

### Small Animals and Birds

We also board a variety of small animals and birds, please call for more information

Starting at **\$12/day**

**We offer the following activities and treats to provide mental and physical stimulation for your pet during their stay with us:**

**Romp & Play** is an activity session where your pet will receive one on one time with a staff member. Since all dogs are different we gear each session to the individual dog's preferences. Romp & play activities may include a high energy game such as fetch, frisbee or tug-o-war; a leisurely stroll around the grounds, or a hands on session of gentle petting or belly rubs. A free bath is offered with six full price Romp & Plays.

**Walks:** Five minute walks are available morning, noon, afternoon and evening.

**Kong Time:** A stuffed Kong (stuffing menu varies by day) provides your dog with mental and physical exercise, and is a great stress reliever

**Frosty Paws:** A soy based frozen treat made specifically for dogs.

**All Natural Bed Time Treat:** Assorted gourmet dog cookies served just before lights out.

**Birthday Parties:** Will your dog be boarding on his or her birthday? We will throw them a party complete with a cake, gifts and a birthday picture.

**Holiday Meals:** On holidays we prepare home cooked holiday dinners.

We proudly invite you to come by for a tour of our facility. Our friendly staff will be happy to discuss your individual dog's needs and answer any questions you may have. No appointment necessary, just stop in anytime during office hours.

We also offer a complementary day care visit to new customers. This gives you and your pet a chance to get acquainted with us. Although there is no charge for this visit, an appointment is necessary so please call to schedule yours.